

QUALITY AND ENVIRONMENTAL POLICY

The General Management of Q.A. CONTROL, committed to the development and continuous improvement of our Integrated Management System, has established the Quality and Environmental Management System Policy, presented below, as a fundamental pillar supporting our high-quality surface treatment services: vibration, technical degreasing, particle removal, shot blasting, assembly, and verification. All of these services align with the system's objectives and implement the necessary action plans to achieve them.

Q.A. CONTROL has established the following basic principles:

- Personalized attention to the client and other stakeholders to ensure their maximum satisfaction.
- Growth of the company primarily through attracting and retaining large companies in the private sector.
- Collaboration with professionals and business owners in the sector, experts in specific areas.
- Ongoing training for all personnel.
- Enhance and promote the company's image.
- Become a benchmark company in the sector and geographical area of operation, in terms of rigor, reliability, and fulfillment of orders.
- Understand and minimize the costs of poor quality, which are the consequences of things done incorrectly.
- Ensure maximum efficiency and continuous improvement in quality and environmental management.
- Encourage the participation of the entire team in the continuous improvement process.
- Comply with current legislation in all activities carried out.
- Identify the context of our organization and determine risks and opportunities in order to act promptly and continuously improve.
- Commit to environmental protection, including pollution prevention, by mitigating the adverse environmental impacts of our activities.
- Regularly monitor the performance of our suppliers, according to the criteria established by the organization.

This policy is reviewed periodically and adapted to the purposes of our organization, establishing appropriate quality and environmental objectives aimed at achieving continuous improvement. These objectives are communicated to all members of the organization, and the necessary resources are made available to them for their achievement.

It is everyone's responsibility to apply our principles in daily work, thus contributing to the achievement of our goals, offering increasingly better services that satisfy the requirements of our clients and stakeholders, as well as achieving a balance between the environment, society, and the economy.

Martí Calveras, Manager

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